

Welcome to your guide...

25 G4S SECURITY INTERVIEW QUESTIONS & ANSWERS

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Q1. Can you tell me about a time when you had to adapt to a changing situation?

Answer: In my previous role at XYZ Company, I was tasked with overseeing the security operations for a large event. Everything was meticulously planned out, but just before the event, we received unexpected information about a potential security threat in the vicinity. This required us to quickly reassess our strategies and adapt to ensure the safety of everyone involved.

Without hesitation, I immediately convened with my team to discuss the new information and devise a revised security plan. We swiftly implemented additional security measures, including increased patrols, enhanced access control, and closer coordination with local law enforcement.

Despite the unexpected nature of the situation, our adaptability and quick thinking ensured that the event proceeded smoothly and without incident. By staying calm under pressure and being flexible in our approach, we were able to effectively address the changing circumstances and uphold our commitment to keeping everyone safe.

Q2. What is your biggest achievement?

Answer: One of my most significant achievements was during my time as a security supervisor at ABC Company. Our facility was undergoing a major security overhaul due to several breaches in the past. I was tasked with leading the implementation of a comprehensive security protocol aimed at tightening access control and enhancing surveillance measures.

I started by conducting a thorough assessment of our existing security procedures and identifying areas for improvement. Working closely with the security team, I developed and implemented new protocols, including upgraded access control systems, enhanced employee training programs, and more rigorous monitoring procedures.

Through meticulous planning and effective communication, we successfully implemented these changes without disrupting daily operations. As a result,

we not only significantly reduced security vulnerabilities but also received positive feedback from both management and employees about the improved sense of safety and security within the facility.

This achievement not only demonstrated my ability to lead complex projects but also highlighted my commitment to ensuring the safety and protection of both personnel and assets.

Q3. How do you manage when confronted with aggressive behaviour?

Answer: When faced with aggressive behaviour, my priority is always to de-escalate the situation calmly and professionally while ensuring the safety of everyone involved. In such instances, I rely on my training in conflict resolution and crisis management.

First and foremost, I maintain a calm demeanour and approach the individual with respect and empathy, acknowledging their emotions while firmly setting boundaries. I actively listen to their concerns to understand the underlying issues and demonstrate that I am there to help resolve the situation peacefully.

I employ effective communication techniques, such as using non-confrontational language, maintaining open body language, and speaking in a calm and reassuring tone. I aim to diffuse tension by offering solutions or alternatives to address their concerns and find common ground.

If necessary, I involve additional support, such as calling for backup or seeking assistance from law enforcement, while prioritizing the safety of everyone involved. Throughout the process, I remain vigilant and alert to any signs of escalation, ready to adjust my approach accordingly to ensure a peaceful resolution.

By remaining composed, empathetic, and proactive in managing aggressive behaviour, I can effectively mitigate potential risks and maintain a safe and secure environment for all.

Q4. Why do you want to work for G4S Security?

Answer: I have always admired G4S Security for its reputation as a global leader in security solutions and its commitment to excellence in protecting people, assets, and reputations. I am drawn to the company's dedication to innovation and its proactive approach to addressing evolving security challenges.

Moreover, I am impressed by G4S's emphasis on professional development and training opportunities, which align with my own career aspirations. I see G4S as a place where I can continue to grow and expand my skills in the security industry while making a meaningful impact.

Furthermore, I am attracted to G4S's diverse and inclusive culture, where individuals from various backgrounds come together to collaborate and achieve common goals. I believe that my values align closely with those of G4S, particularly in terms of integrity, professionalism, and a commitment to excellence.

Overall, I am excited about the opportunity to contribute to G4S's mission of providing world-class security solutions and being part of a team that is dedicated to making a difference in the communities it serves.

Q5. What experience do you have which is relevant to the role?

Answer: I bring a wealth of experience to the role that directly aligns with the requirements and responsibilities outlined for this position at G4S Security. Throughout my career, I have accumulated a diverse range of experiences in the security industry, which have equipped me with the skills and knowledge necessary to excel in this role.

In my previous role as a security supervisor at XYZ Company, I was responsible for overseeing security operations in a high-traffic commercial facility. I developed and implemented comprehensive security protocols, conducted risk assessments, and trained security personnel on emergency response procedures.

Additionally, I have extensive experience in conducting security patrols, monitoring surveillance systems, and responding to incidents in a timely and efficient manner. My attention to detail and ability to remain calm under pressure have enabled me to effectively manage challenging situations and ensure the safety of both personnel and assets.

Furthermore, I possess relevant certifications such as CPR/AED and First Aid, as well as advanced training in conflict resolution and crisis management. These qualifications, combined with my practical experience in the field, make me well-equipped to handle the responsibilities of this role at G4S Security.

Overall, I am confident that my background and expertise make me a strong candidate for this position, and I am eager to leverage my skills to contribute to the success of the G4S Security team.

Q6. How would you define Security?

Answer: Security, to me, is about creating and maintaining a safe and protected environment where people, assets, and information are safeguarded from potential threats, risks, and vulnerabilities. It involves implementing proactive measures to prevent incidents, as well as having robust response protocols in place to address emergencies effectively.

Security encompasses various aspects, including physical security, cybersecurity, access control, and risk management. It involves identifying potential hazards and implementing appropriate controls to mitigate them, whether it's through the deployment of security personnel, the implementation of technological solutions, or the establishment of policies and procedures.

Moreover, security is not just about protecting against external threats but also involves fostering a culture of awareness and accountability among individuals within an organization. It requires ongoing training and education to ensure that everyone understands their role in maintaining security and remains vigilant against potential risks.

Ultimately, security is a dynamic and multifaceted discipline that requires a proactive and holistic approach to ensure the safety and well-being of

individuals and assets. It's about creating a sense of confidence and peace of mind, knowing that effective measures are in place to protect what matters most.

Q7. Can you tell me about a time when you provided good customer service?

Answer: While working as a customer service representative at a retail store, I encountered a situation where a customer came in frustrated and upset because they had purchased a defective product. Instead of becoming defensive or dismissive, I took the opportunity to empathise with the customer and actively listen to their concerns.

I apologised for the inconvenience and assured them that we would resolve the issue promptly. I carefully examined the product, confirmed the defect, and offered them options for a replacement, refund, or store credit, according to their preference.

Throughout the interaction, I maintained a positive and understanding attitude, reassuring the customer that their satisfaction was our top priority. I made sure to keep them informed about the steps we were taking to address the problem and provided regular updates on the progress.

In the end, the customer left the store feeling valued and appreciated, expressing gratitude for the attentive service they received despite the initial problem. This experience taught me the importance of patience, empathy, and effective communication in delivering exceptional customer service, even in challenging situations.

Q8. Tell me about yourself?

Answer: Sure, thank you for the opportunity. I am a dedicated and experienced professional with a passion for security and safety. My journey in the security industry began [mention any relevant experience or background]. Throughout my career, I have honed my skills in [mention specific skills or areas of expertise], and I am excited about the opportunity to bring my expertise to the team at G4S Security.

Outside of work, I enjoy [mention any relevant hobbies or interests that demonstrate your personality or values]. I believe in continuous learning and self-improvement, and I am always looking for ways to expand my knowledge and skills, both personally and professionally.

Overall, I am committed to excellence in everything I do, and I am eager to contribute my talents and dedication to the mission of G4S Security. I am confident that my background, skills, and passion make me a strong fit for this role, and I look forward to the opportunity to make a positive impact as part of your team.

Q9. What do you know about G4S and the security industry?

Answer: G4S is a global leader in integrated security solutions, with a presence in over 90 countries and a workforce of over 500,000 employees worldwide. The company offers a wide range of security services, including manned security, security systems, cash solutions, and risk management.

G4S is known for its commitment to excellence, innovation, and reliability in providing tailored security solutions to meet the unique needs of its clients across various industries, including government, commercial, and residential sectors.

The company has a strong reputation for professionalism, integrity, and accountability, which is reflected in its rigorous recruitment and training processes for security personnel. G4S places a strong emphasis on continuous improvement and invests heavily in technology and research to stay ahead of emerging security threats and challenges.

Furthermore, G4S is actively involved in corporate social responsibility initiatives, such as community engagement programs and sustainability efforts, demonstrating its commitment to making a positive impact beyond the realm of security services.

In terms of the security industry as a whole, it is a dynamic and constantly evolving field, driven by technological advancements, regulatory changes, and

shifting security threats. Security professionals play a crucial role in safeguarding people, assets, and information against a wide range of risks, including physical, cyber, and geopolitical threats.

Overall, G4S's reputation as a global leader in security, coupled with its commitment to innovation and excellence, makes it an exciting and reputable company to be a part of in the security industry.

Q10. What skills do you have that you will bring to the role?

Answer: I possess a diverse set of skills that I believe will be valuable in this role at G4S Security. Firstly, my strong communication skills enable me to effectively interact with individuals at all levels, whether it's providing clear instructions to security personnel, liaising with clients, or de-escalating tense situations with members of the public.

Additionally, I am highly organised and detail-oriented, which allows me to efficiently manage tasks and prioritise responsibilities in a fast-paced environment. I am adept at conducting thorough risk assessments, identifying potential security vulnerabilities, and implementing proactive measures to mitigate risks effectively.

Moreover, my ability to remain calm under pressure and make sound decisions in challenging situations has been demonstrated throughout my career. Whether it's responding to emergencies, managing conflicts, or adapting to changing circumstances, I approach each situation with professionalism and a focus on maintaining safety and security.

Furthermore, I am proficient in utilising various security technologies and systems, including CCTV surveillance, access control systems, and incident reporting software. I am also committed to continuous learning and staying updated on the latest developments and best practices in the security industry.

Overall, I am confident that my combination of communication skills, organisational abilities, crisis management expertise, and technical proficiency make me well-equipped to excel in this role and contribute positively to the G4S Security team.

Q11. Why are you applying for this specific role?

Answer: I am applying for this [position here] at G4S Security because I am deeply passionate about the mission of the company and the opportunity to make a meaningful impact in the field of security. G4S has a reputation for excellence and innovation, and I am drawn to the company's commitment to providing world-class security solutions to its clients.

Furthermore, this role aligns closely with my skills, experiences, and career aspirations. I am particularly excited about the opportunity to [mention specific responsibilities or aspects of the role that interest you, such as leading security operations, implementing new technologies, or collaborating with clients to develop tailored security solutions]. I am confident that my background in [mention relevant experiences or skills] has prepared me well to excel in this position and contribute positively to the G4S Security team.

Additionally, I am impressed by G4S's dedication to employee development and growth opportunities. I am eager to leverage the resources and training programs offered by G4S to further enhance my skills and expand my knowledge in the security industry.

Overall, I believe that this role at G4S Security offers an exciting opportunity for professional growth, personal fulfilment, and the chance to be part of a dynamic team that is at the forefront of shaping the future of security. I am enthusiastic about the prospect of contributing my talents and dedication to the success of G4S Security and helping to uphold its reputation as a global leader in security solutions.

Q12. What are your strengths?

Answer: My strengths lie in my ability to effectively communicate and collaborate with others, my strong problem-solving skills, and my dedication to delivering results with a high level of professionalism.

Firstly, my excellent communication skills enable me to convey information clearly and concisely, whether it's coordinating with team members, liaising

with clients, or addressing concerns from stakeholders. I believe effective communication is essential in fostering positive relationships and ensuring smooth operations within a security team.

Secondly, I am a skilled problem solver who thrives in challenging situations. I have a proven track record of identifying issues, analysing root causes, and implementing practical solutions to address them efficiently. I approach problems with a methodical mindset, considering all angles and potential outcomes to arrive at the best possible resolution.

Lastly, I am highly dedicated and committed to achieving excellence in everything I do. I take pride in my work and always strive to deliver results that exceed expectations. Whether it's completing tasks on time, going the extra mile to ensure client satisfaction, or continuously seeking opportunities for improvement, I approach each responsibility with a strong sense of accountability and diligence.

Overall, I believe that my strengths in communication, problem-solving, and dedication make me well-equipped to excel in the role at G4S Security and contribute positively to the team's success.

Q13. Tell me about a time when you dealt with conflict?

Answer: In a previous role as a security supervisor, I encountered a situation where two employees under my supervision had a disagreement that escalated into a conflict. One employee accused the other of not fulfilling their responsibilities, leading to heated arguments and tension between them.

As soon as I became aware of the conflict, I intervened to de-escalate the situation and facilitate a resolution. I calmly approached both employees separately to understand their perspectives and the underlying issues contributing to the conflict. I actively listened to their concerns without taking sides, acknowledging the validity of their feelings and experiences.

Once I had a clear understanding of the situation, I brought the employees together in a private meeting to discuss the conflict and find a mutually

acceptable solution. I encouraged open and respectful communication, emphasizing the importance of maintaining professionalism and teamwork.

During the discussion, I facilitated constructive dialogue between the employees, guiding them to express their viewpoints, address misunderstandings, and identify common ground. I encouraged them to focus on finding solutions rather than dwelling on past grievances.

Through effective mediation and conflict resolution techniques, I was able to help the employees reach a resolution and restore harmony within the team. We established clear expectations moving forward and implemented strategies to prevent similar conflicts from arising in the future.

This experience taught me the importance of remaining impartial, maintaining open communication, and promoting a collaborative environment to resolve conflicts effectively. I believe that my ability to handle conflict with diplomacy and professionalism will be an asset in the role at G4S Security, where maintaining peace and order is paramount.

Q14. What is your biggest weakness?

Answer: One area I've identified for improvement is my tendency to sometimes get overly focused on details, which can occasionally lead to a delay in decision-making or a slower pace of work. While attention to detail is crucial in the security industry to ensure thoroughness and accuracy, I've recognised that there are times when I could benefit from stepping back and seeing the bigger picture to prioritize tasks more effectively.

To address this, I've been working on refining my time management skills and implementing strategies to maintain a balance between focusing on details and keeping sight of the broader objectives. For example, I've started setting specific time limits for tasks and regularly reassessing priorities to ensure I'm allocating my time and energy efficiently.

I've also found that seeking input from colleagues and supervisors can provide valuable perspective and help me gain clarity on which details are most important in a given situation. By actively addressing this weakness and

continually seeking opportunities for improvement, I'm confident that I can enhance my effectiveness in the role and contribute more effectively to the success of the team.

Q15. Why should we hire you?

Answer: You should hire me because I bring a unique combination of skills, experiences, and qualities that align perfectly with the requirements of the role at G4S.

Firstly, my extensive experience in the security industry has equipped me with a deep understanding of security protocols, risk management strategies, and emergency response procedures. I have a proven track record of effectively managing security operations, mitigating risks, and ensuring the safety and protection of people and assets.

Additionally, my strong communication and interpersonal skills allow me to collaborate effectively with team members, clients, and stakeholders at all levels. I am adept at building positive relationships, resolving conflicts, and maintaining a professional demeanour even in challenging situations.

Furthermore, I am highly adaptable and thrive in fast-paced environments where quick thinking and decisive action are required. I am confident in my ability to remain calm under pressure, make sound judgments, and effectively manage crises as they arise.

Moreover, I am deeply committed to continuous learning and professional development. I am always seeking opportunities to expand my knowledge, acquire new skills, and stay updated on the latest developments in the security industry.

Overall, I believe that my combination of experience, skills, and dedication make me a strong candidate for this role. I am passionate about making a positive impact in the field of security and am eager to bring my talents to the G4S Security team. I am confident that I can contribute effectively to the success of the organisation and uphold its reputation as a leader in security solutions.

Q16. Are you comfortable with working rotating shifts?

Answer: Yes, I am absolutely comfortable with working rotating shifts. I understand that in the security industry, flexibility is often required to ensure round-the-clock coverage and to respond effectively to changing security needs. Throughout my career, I have worked various shifts, including nights, weekends, and holidays, and I have adapted well to different schedules.

I recognise the importance of maintaining vigilance and readiness regardless of the time of day or night. Whether it's patrolling premises, monitoring surveillance systems, or responding to incidents, I am committed to performing my duties effectively and ensuring the safety and security of the premises and its occupants.

Moreover, I am highly adaptable and organised, which allows me to manage my time effectively and maintain a healthy work-life balance even with rotating shifts. I understand the importance of self-care and prioritising my well-being to perform at my best, regardless of the schedule.

Overall, I view working rotating shifts as an integral part of the security profession, and I am fully prepared to embrace the flexibility it entails to contribute effectively to the team at G4S Security.

Q17. Can you tell me about a time when you needed to demonstrate quick thinking to resolve a situation?

Answer: In my previous role as a steward at a large event venue, I encountered a situation that required quick thinking and decisive action to resolve effectively. During a crowded concert, a member of the audience suddenly collapsed and appeared to be in distress. Without hesitation, I immediately assessed the situation and recognised the need for urgent medical attention.

Drawing upon my training in first aid and emergency response, I swiftly coordinated with my team to clear a path for medical personnel to reach the individual. Meanwhile, I calmly directed bystanders to provide space and

assistance, ensuring that the situation remained under control and that the individual received prompt medical attention.

As the situation unfolded, I continued to communicate with emergency responders, providing them with crucial information about the individual's condition and the quickest route to reach them. I also reassured other attendees and maintained order to prevent panic or confusion from escalating.

Through effective coordination, quick thinking, and decisive action, we were able to facilitate the timely arrival of medical assistance and ensure that the individual received the necessary care. The incident served as a reminder of the importance of remaining calm under pressure and the value of swift and decisive action in emergency situations.

Q18. Can you tell me about a time when you made a choice which resulted in a positive outcome?

Answer: Absolutely. In my previous role as a security supervisor at a commercial facility, I encountered a situation where a delivery truck arrived unexpectedly during a busy period, causing congestion and potential safety hazards in the loading dock area. Recognising the urgency of the situation, I quickly assessed the available options and made a choice to temporarily reroute other traffic to clear a path for the delivery truck.

Despite the initial inconvenience, this decision ultimately resulted in a positive outcome by preventing further disruptions to operations and minimising the risk of accidents or delays. By taking proactive measures to address the immediate challenge, we were able to maintain the flow of traffic and ensure the safety of everyone on-site.

Furthermore, this incident highlighted the importance of adaptability and quick decision-making in dynamic environments. By remaining flexible and responsive to changing circumstances, we were able to effectively manage the situation and achieve a positive outcome for all parties involved.

Q19. Can you tell me about a time when you had to work under pressure in a customer facing role?

Answer: In my previous role as a security officer at a busy shopping mall, I encountered a situation where a large crowd began to form near one of the entrances due to a sudden malfunction of the automatic doors. As the only security officer on duty at the time, I found myself needing to address the issue promptly to ensure the safety and satisfaction of the shoppers.

Despite the increasing pressure and the growing frustration among customers, I remained calm and composed, acknowledging their concerns and providing reassurance that the situation was being addressed. I quickly assessed the problem with the doors and attempted to troubleshoot the issue, but it became apparent that a professional technician was needed to resolve the problem.

In the meantime, I took proactive steps to manage the crowd, redirecting incoming shoppers to alternative entrances, and deploying additional staff to assist with crowd control and customer inquiries. I maintained open communication with the mall management team, providing regular updates on the situation and coordinating efforts to minimize disruptions to the shopping experience.

Through effective teamwork, clear communication, and decisive action, we were able to mitigate the impact of the situation and restore normal operations in a timely manner. Despite the pressure of the moment, I remained focused on ensuring the safety and satisfaction of the customers, which ultimately resulted in a positive outcome for all involved.

Q20. Where do you see yourself in five years?

Answer: In five years, I see myself continuing to grow and advance within the security industry, ideally in a leadership role within G4S. I am committed to ongoing professional development and would welcome opportunities to expand my skills, take on additional responsibilities, and make a meaningful impact within the organization.

I envision myself playing a key role in shaping and implementing security strategies, leveraging my expertise to contribute to the safety and security of clients, employees, and assets. Whether it's leading security teams, spearheading innovative security initiatives, or collaborating with clients to develop tailored security solutions, I am excited about the prospect of making a positive difference and driving positive change within G4S.

Furthermore, I am passionate about mentorship and would welcome the opportunity to support and develop the next generation of security professionals within the organisation. I believe that by fostering a culture of continuous learning and professional growth, we can strengthen the capabilities of our teams and enhance the overall effectiveness of G4S Security in meeting the evolving security needs of our clients.

Overall, I am committed to a long-term career with G4S Security and am eager to seize opportunities for growth, advancement, and leadership within the organisation over the next five years and beyond.

Q21. How would you deal with a difficult customer?

Answer: When dealing with a difficult customer, I believe in employing a patient, empathetic, and solution-oriented approach to resolve the issue and ensure their satisfaction. Firstly, I would actively listen to the customer's concerns without interrupting, allowing them to express their frustrations fully. Demonstrating empathy and understanding can help de-escalate the situation and build rapport with the customer.

Next, I would calmly acknowledge the customer's concerns and apologise for any inconvenience they may have experienced. By taking ownership of the situation and expressing genuine concern for their satisfaction, I aim to reassure the customer that their concerns are being taken seriously.

Once I have a clear understanding of the customer's issue, I would work collaboratively with them to find a resolution that meets their needs while also aligning with company policies and procedures. This might involve offering alternatives, providing additional assistance, or escalating the issue to a supervisor if necessary.

Throughout the interaction, I would maintain a professional demeanour and refrain from taking any negative comments or behaviours personally. Instead, I would focus on remaining patient, respectful, and committed to finding a mutually satisfactory solution.

After resolving the issue, I would follow up with the customer to ensure that they are satisfied with the outcome and to thank them for bringing their concerns to my attention. By demonstrating proactive customer service and a commitment to resolving issues promptly, I believe we can turn a difficult situation into a positive customer experience.

Q22. What is your availability?

Answer: I am flexible and available to work various shifts, including days, nights, weekends, and holidays, as required by the needs of the position. I understand the importance of maintaining round-the-clock security coverage and am committed to fulfilling my responsibilities effectively, regardless of the schedule. Additionally, I am open to discussing any specific scheduling requirements or preferences during the interview process to ensure a mutually beneficial arrangement.

Q23. Would you be open to doing extra shifts if required?

Answer: Yes, I am absolutely open to doing extra shifts if required. I understand that the security industry often requires flexibility and the ability to respond to changing needs and unforeseen circumstances. I am committed to supporting the team and ensuring that security operations run smoothly, even if it means adjusting my schedule or taking on additional shifts when necessary. I take pride in being a reliable and dedicated team member, and I am willing to go above and beyond to contribute to the success of the organisation.

Q24. How would you handle working in a high-pressured environment?

Answer: I thrive in high-pressure environments and have developed effective strategies to manage stress and maintain performance under pressure. Firstly,

I prioritise staying organized and focused on the task at hand, breaking down complex tasks into manageable steps and setting clear priorities to ensure that deadlines are met and objectives are achieved.

Secondly, I rely on effective time management techniques to maximise productivity and minimize distractions. This includes setting realistic goals, establishing deadlines, and utilising tools such as to-do lists or project management software to keep track of tasks and deadlines.

Additionally, I maintain open communication with team members and supervisors, seeking support or guidance when needed and providing updates on progress or challenges. Collaboration and teamwork are essential in high-pressure environments, and I am committed to working closely with others to achieve common goals.

Furthermore, I prioritise self-care and stress management techniques to ensure that I am mentally and physically prepared to handle demanding situations. This includes regular exercise, mindfulness practices, and taking breaks when needed to recharge and maintain balance.

Overall, I approach high-pressure environments with a positive mindset, viewing challenges as opportunities for growth and learning. By staying organised, communicating effectively, and prioritizing self-care, I am confident in my ability to thrive and excel in any high-pressure environment.

Q25. Why do you want to leave your current job?

Answer: I have thoroughly enjoyed my time at my current job and have gained valuable experience and skills. However, I am now seeking new opportunities for growth and advancement that align more closely with my long-term career goals. I am particularly excited about the prospect of joining G4S because of its reputation as a leader in the security industry and its commitment to excellence and innovation. I am eager to contribute my skills and expertise to the dynamic team at G4S and to continue learning and growing in a new and challenging environment.

Other Questions you may be asked:

Question: Is this job a stop gap for you?

How to answer: Obviously, you need to demonstrate that you aim to be working for the organisation for the long-term. If the interviewers feel you are unlikely to stick around, this will go against you. Companies invest considerable resources into employees, so they will want to be sure, you will be there for the long haul. This will certainly be asked if your CV shows evidence that you have had a number of jobs which you were only employed for only a number of months.

Try to answer this question with a positive mind-set which demonstrates the reasons why you see yourself as a long-term employee, as opposed to previous roles. Avoid negative comments concerning previous employers. Focus on the

organisation and why you think you will be there in the long-term. This could be the professionalism of the organisation, the values which you share and the long-term opportunities which could become available. Avoid using salary and benefits as a reason. Remember your job is to convince the recruiter that you will be there for the foreseeable future and not a fly-by night!

Question: Can you advise of a time when you have had to display empathy?

How to answer: This question is about your communication skills and if you are able to change your communication style as per the situation. Can you think of a time when you had to deliver bad news to someone in the work place. Maybe a colleague who was unsuccessful in an interview and you had to deliver the news to them. Try to think of a time when you had to deliver news to someone which you knew they would find disappointing or upsetting. How did you adapt your style of communication when delivering the news.

BONUS QUESTION: That's the end of your Allied Universal interview. Do you have questions for the panel?

Answer:

QUESTION – What are the growth plans for the organisation over the next few years?

QUESTION – How long does the initial training take to complete and what does it consist of?

How to Use These Interview Questions and Answers:

These interview questions and answers are intended to guide you in your preparation for your job interview. These questions have been picked by the How2Become team because we believe that they are the best representative of what you will face in your interview.

The sample answers in this resource are collated from years of experience and research in the recruitment sector. The answers confidently display the appropriate qualities and competencies that the interviewer expects from successful candidates.

Read the sample answers carefully, and take note of what skills and competencies they demonstrate. You might notice that, when the question asks for examples, the answer uses the STAR method to construct the response:

Situation. Start off your response to the interview question by explaining what the 'situation' was and who was involved.

Task. Once you have detailed the situation, explain what the 'task' was, or what needed to be done.

Action. Now explain what 'action' you took, and what action others took. Also explain why you took this particular course of action.

Result. Explain to the panel what you would do differently if the same situation arose again. It is good to be reflective at the end of your responses. This demonstrates a level of maturity and it will also show the panel that you are willing to learn from every experience.

In order to get the best possible results, apply this system to your own examples and experiences in working life. These sample answers are intended to inspire you to create your own responses to the questions.

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